

# ST VINCENT'S HOSPITAL TELEHEALTH TERMS OF USE

A good rule of thumb is to act in a way that would be considered professional in a face-to-face visit



Start your call 10 minutes prior to the scheduled appointment time

Choose a well lit room



Ensure the room is quiet and free of distractions. Ask that children and pets are taken care of during the consultation

Speak in a normal tone of voice



Start by introducing all people present for the video call

## DID YOU KNOW?

IN VICTORIA, IT IS ILLEGAL TO MAKE OR RECEIVE VIDEO CALLS WHILE DRIVING. THE PENALTIES ARE 4 DEMERIT POINTS AND A \$484 FINE.



ST VINCENT'S  
HOSPITAL  
MELBOURNE